Senapati Prataprao Gujar Shikshan Sanstha, Kanadewadi's

Raja Shivchhatrapati Arts & Commerce College, Mahagaon

Report of Students Satisfaction Survey (SSS)

Academic- Year 2022-23

Students Satisfaction Survey (SSS) was conducted among the students of the college through online mode (Google form). The questionnaire has been framed based on multiple aspects of the college that can help the management to streamline services. The result of this survey is based on the response of **231** undergraduate students from B.A and B.Com, out of **670** students during the year.

The responses given by the students for the questionnaire provided to the students are given below.

Analysis of SSS report 2022-23 through the Google Form, link:

https://docs.google.com/forms/d/17rskREdFC8Z5KoCQsK3lDEz-NXkT9PNtTvnWQ3cskBs/edit#responses

Sr. No.	Questions	No. of Responses	No. of Responses	No. of Responses	No. of Responses	No. of Responses
1	How much of the syllabus was covered in the class?	85% to 100%	70% to 84%	55% to 69%	30% to 54%	Below 30%
	Student's Response	**106 (45.9%)**	**67 (29.00%)**	**53 (22.9 %)**	**9 (3.9%)**	**1 (0.4%)**
2	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all
	Student's Response	**91 (39.4%)**	**112 (48.5%)**	**27 (11.7 %)**	**5 (2.2%)**	**4 (1.7%)**
3	How well were the teachers able to communicate?	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very Poor Communication
	Student's Response	**155 (67.1%)**	**40 (17.3%)**	**16 (6.9 %)**	**11 (4.8%)**	**14 (6.1%)**
4	The teacher's approach to teaching can best be described as.....	Excellent	Very good	Good	Fair	Poor
	Student's	**107**	**94**	**37**	**2**	**0**

	Response	**(46.3%)**	**(40.7%)**	**(16.00%)**	**(0.9%)**	**(0.0%)**
5	Fairness of the internal evaluation process by the teachers?	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
	Student's Response	**151 (65.4%)**	**51 (22.1%)**	**25 (10.8%)**	**9 (3.9%)**	**3 (1.3%)**
6	Was your performance in assignments discussed with you?	**Every time**	**Usually**	**Occasionally/Sometimes**	**Rarely**	**Never**
	Student's Response	**159 (68.8%)**	**41 (17.7%)**	**26 (11.3%)**	**5 (2.2%)**	**5 (2.2%)**
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students?	**Regularly**	**Often**	**Sometimes**	**Rarely**	**Never**
	Student's Response	**158 (68.4%)**	**28 (12.1%)**	**36 (15.6%)**	**8 (3.5%)**	**8 (3.5%)**
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth?	**Significantly**	**Very well**	**Moderately**	**Marginally**	**Not at all**
	Student's Response	**81 (35.1%)**	**130 (56.3%)**	**21 (9.1%)**	**5 (2.2%)**	**3 (1.3%)**
9	The institution provides multiple opportunities to learn and grow?	**Strongly agree**	**Agree**	**Neutral**	**Disagree**	**Strongly disagree**
	Student's Response	**84 (36.4%)**	**127 (55.0%)**	**20 (8.7%)**	**5 (2.2%)**	**2 (0.9%)**
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes?	**Every time**	**Usually**	**Occasionally/Sometimes**	**Rarely**	**Never**
	Student's Response	**169 (73.2%)**	**41 (17.7%)**	**14 (6.1%)**	**7 (3.0%)**	**7 (3.0%)**
11	Your mentor does a necessary	**Every time**	**Usually**	**Occasionally/Sometimes**	**Rarely**	**I don't have a mentor**

	follow-up with an assigned task to you?					
	Student's Response	**161 (69.7%)**	**41 (17.7%)**	**21 (9.1%)**	**10 (4.3%)**	**2 (0.9%)**
12	The teachers illustrate the concepts through examples and applications	**Every time**	**Usually**	**Occasionally/Sometimes**	**Rarely**	**Never**
	Student's Response	**146 (63.2%)**	**49 (21.2%)**	**22 (9.5%)**	**14 (6.1%)**	**6 (2.6%)**
13	The teachers identify your strengths and encourage you with providing right level of challenges?	**Fully**	**Reasonably**	**Partially**	**Slightly**	**Unable to**
	Student's Response	**150 (64.9%)**	**49 (21.2%)**	**22 (9.5%)**	**11 (4.8%)**	**3 (1.3%)**
14	Teachers are able to identify your weaknesses and help you to overcome them?	**Every time**	**Usually**	**Occasionally/Sometimes**	**Rarely**	**Never**
	Student's Response	**175 (75.8%)**	**28 (12.1%)**	**16 (6.9%)**	**14 (6.1%)**	**3 (1.3%)**
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process?	**Strongly agree**	**Agree**	**Neutral**	**Disagree**	**Strongly disagree**
	Student's Response	**110 (47.6%)**	**96 (41.6%)**	**27 (10.4%)**	**7 (3.0%)**	**0 (0.0%)**
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences?	**To a great extent**	**Moderate**	**Some what**	**Very little**	**Not at all**

	Student's Response	**126 (54.5%)**	**62 (26.8%)**	**23 (10.0%)**	**24 (10.4%)**	**4 (1.7%)**
17	Teachers encourage you to participate in extracurricular activities?	**Strongly agree**	**Agree**	**Neutral**	**Disagree**	**Strongly disagree**
	Student's Response	**103 (44.6%)**	**104 (45.0%)**	**21 (9.1%)**	**6 (2.6%)**	**6 (2.6%)**
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work?	**To a great extent**	**Moderate**	**Some what**	**Very little**	**Not at all**
	Student's Response	**124 (53.7%)**	**60 (26.0%)**	**28 (12.1%)**	**27 (11.7%)**	**2 (0.9%)**
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?	**Above 90%**	**70 – 89%**	**50 – 69%**	**Below 29%**	
	Student's Response	**74 (32.0%)**	**107 (46.3%)**	**47 (20.3%)**	**8 (3.5%)**	**00 (0.0%)**
20	The overall quality of teaching-learning process in your institute is very good?	**Strongly agree**	**Agree**	**Neutral**	**Disagree**	**Strongly disagree**
	Student's Response	**106 (45.9%)**	**93 (40.3%)**	**30 (13.0%)**	**7 (3.0%)**	**2 (0.9%)**

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

1. Use of ICT
2. Use of interaction method to guide the students
3. Increasing the space in the library
4. Providing sport equipments and fully fledged ground